

CHARTER OF SERVICES

with a Guide to Services and a Charter of Patients' Rights

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English version

U.S.I. (Unione Sanitaria Internazionale) S.p.A. u.l. AXA Casalpalocco Via Eschilo, 191-193 Roma
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Indice

1. PRESENTATION	4
2. HEALTHCARE SERVICES: ACCESS AND COSTS.....	5
3. PATIENT PROTECTION AND COMPLAINTS	5
4. INFORMED CONSENT, RIGHTS AND DUTIES OF USERS.....	5
5. QUALITY AND ACCREDITATION	6
6. HEALTHCARE SERVICES AND RELATED WAITING TIME	6
7. LOCATION AND ENTRIES.....	12
8. OPENING	12

Annex (available at front office):

- *Rates of health services*
- *Service guides (information brochures)*
- *Organization chart*

Dear Madam, Dear Sir,

In welcoming you, we present this "Charter of Services" of our clinic, in which we report some information useful for patients and their carers.

The Charter will allow you to get to know our company better and provide information on the health offer, on the specialized services provided and on how to access them.

The hope is that, even through the reading of the Charter, you can appreciate our constant commitment to concretely translate the values and principles that nurture our work, which identifies the most important goal in the "centrality" of the patient.

Our Healthcare Services are performed in strict compliance with the principles of Medicine Based on Evidence (EBM). It should also be noted that detailed information brochures, easy and quick to consult, have been prepared for the main services provided and are available at the special exhibitors located in the waiting rooms.

Finally, we invite you to inform us of your suggestions, to contribute to the continuous improvement and efficiency of our healthcare structure.

The Health Director

Dr. Tommaso Tombesi

1. PRESENTATION

U.S.I. (Unione Sanitaria Internazionale) S.p.A. was founded in 1953 by dr. Luigi Sperone, becoming over the years the most present healthcare reality in Rome, with a network of 16 health facilities spread throughout the metropolitan area and more than 500 specialized operators.

U.S.I. AXA-Casalpalocco Borghesiana is distributed on two floors and provides the following health services, subsequently detailed:

- Laboratory Clinical Analysis (Sampling: ground floor; Laboratory: plan I)
- Outpatient Specialist Medicine (ground);
- Diagnostics for Images (ground).

The health structure is accredited with the public Health Service of the Lazio Region, many health care are provided in agreement with the SSN / SSR or with private organizations and organizations. The front office provides information about healthcare services accredited by National health Service.

The clinics of the U.S.I. provides an integrated, broad and advanced health offer in the field of CLINICAL LABORATORY ANALYSIS (Clinical Chemistry, Molecular Biology, Cyto-Histopathology), DIAGNOSTICS FOR IMAGES (Magnetic Resonance, CT, Digital Radiodiagnosis, PET, Ultrasound), MEDICINE SPECIALISTICS and WORK, PREVENTION AND ONCOLOGICAL CARE.

The **U.S.I. Group** is made up of the following health structures, all located in the municipality of Rome:

- AXA-CASALPALOCCO, via eschilo, 191-193
- CLODIO (Analisi Cliniche Cimatti S.r.l.), viale Angelico, 39
- COLLATINO, viale della Serenissima, 22
- BORGHESIANA, via Casilina, 1838
- EUR-LAURENTINA, via V. Cerulli, 2/b
- EUR-MARCONI, viale G. Marconi, 139
- EUR-SERAFICO, via P. di Dono, 9
- FURIO CAMILLO (Cedilab S.r.l.), Via Cerreto di Spoleto, 9/21
- PIAZZA BOLOGNA, via G. Squarcialupo, 17/b
- PIAZZA BOLOGNA, via G. Squarcialupo, 36
- PIAZZA VITTORIO, via Machiavelli, 22
- PIETRALATA, via dei Durantini, 362
- POLICLINICO, viale Regina Margherita, 279
- PRATI, via Virginio Orsini, 18 - 27/a
- SERPENTARA, via G. Pacchiarotti, 95
- CASA DI CURA MARCO POLO S.r.l., viale Marco Polo, 41, 00154 Roma (Ostiense). The only private monospecialistic cancer clinic in the Lazio Region, that offers oncological diagnosis and treatment courses in the specialties of Radiotherapy, Medical Oncology and Nuclear Medicine.

2. HEALTHCARE SERVICES: ACCESS AND COSTS

For healthcare services in agreement with the National Health Service (SSN/SSR) a "request" by the attending physician is required (binding on "pink recipe" or electronic), which also indicates any exemptions. The binding is valid for one year and normally contains up to 8 services for the same branch. For health care in agreement with the NHS, are applied the same rates as the public facilities.

For health care in private mode, or in agreement with private bodies, a request from the attending doctor may be necessary (refer to the following chapters for specific services).

"Lab-Service" is provided for companies and healthcare professionals.

For urgences, the healthcare staff assesses the execution of the analyzes in the times required, establishing the time to issue the complete or partial report in the shortest possible technical time.

It's possible to request the service of Home withdrawals by contacting the Acceptance Secretariat. At the acceptance secretariats or by contacting the single number 06 / 32868.1 information is provided on the health services provided, on the relative times, costs and on how to prepare the patient.

It's possible to pay for our services by cash, bank checks or credit cards.

The structure guarantees the presence of staff able to communicate in English or other foreigner languages. Users can request from the Acceptance the availability of personnel with knowledge of other foreign languages.

There are preferential routes and procedures for patients affected by oncological diseases or in conditions of fragility (eg reduced mobility or pregnancy).

The withdrawal of the reports can be made at the Secretariat of Acceptance or "on-line", activating the relative service at the time of acceptance. Please note that the reports can only be delivered:

- to the direct interested party or delegated person (who will have to present his identity document, the proxy and a copy of the identity document of the delegator);
- in the case of a minor, to the interested party provided with an identity document or to whoever exercises parental authority, with an identity document;
- to the guardian or administrator with an identity document and the necessary documentation.

Users who for any reason can't be present at the scheduled visit, should promptly cancel the service to avoid lengthening waiting list times for other users.

3. PATIENT PROTECTION AND COMPLAINTS

Suggestions or complaints can be advanced through the website www.usi.it, on "carte blanche" or on the satisfaction questionnaire, which can be collected at the waiting rooms of the structures and which must be placed in the appropriate containers or sent by ordinary post. , e-mail or fax to the addresses indicated in this Charter.

The Acceptance Secretariat and the Health Directorate are responsible for collecting complaints. A signed response will be assured by the concerned staff as soon as possible (normally within 30 days, except for impediments).

It is also possible to lodge a complaint with the TRIBUNALE PER I DIRITTI DEL MALATO (Viale Angelico, 28, 00195 Roma, Tel. 06/3729924, 06/6385881 e-mail: roma@cittadinanzattiva.it).

4. INFORMED CONSENT, RIGHTS AND DUTIES OF USERS

U.S.I. (Unione Sanitaria Internazionale) S.p.A. actively guarantees the following rights of the patient:

- to be adequately informed by health personnel on their state of health and on characteristics, risks, alternatives to health services that concern them, expressing their consent or denial;
- to be assisted with care, impartiality, respecting their own Time, dignity, philosophical or religious needs and convictions;

- transparency and simplicity of administrative paths;
- privacy and confidentiality;
- Safety and Quality of health services;
- to complain.

Users are required to respect and understand the rights of other users and patients and to collaborate with health personnel, observing the times of access and booking and always informing in case of delay or cancellation.

It is also recalled that smoking is strictly prohibited in the structure.

5. QUALITY AND ACCREDITATION

U.S.I. applies since its foundation Quality Management Systems, to ensure the effectiveness and reliability of all services provided. The U.S.I. also participate in External Quality Verification (VEQ) programs carried out at national and international level.

U.S.I. is certified according to the international standard UNI EN ISO 9001: 2015. The Laboratory of the U.S.I. Prati has also been awarded for years the IMQ LAB-MED certification, which provides particularly strict standards in terms of quality and accuracy of the analytical result. As already mentioned, the structure is accredited with the Health Service of the Lazio Region (SSN-R), on the basis of the additional requirements for the accreditation of health facilities, governed by the relevant legislation.

The Quality Policy of U.S.I. it is based on the involvement and continuous training of the personnel, on the correct communication with users and the patient, on the compliance, on the continuous improvement of technological resources and procedures, identifying and preventing any risk.

Processes and performances are monitored with clinical or management indicators, among which are:

- performance indicators provided, according to protocols or guidelines recognized by the national and international scientific community;
- waiting times for reservation and acceptance;
- rate of repetitions of withdrawals;
- analytical accuracy of laboratory processes;
- degree of satisfaction of users, patients and "interested parties";
- incidence of "non-compliance" and complaints and effectiveness of the consequent actions undertaken;
- incidence of accidents or "near-accidents" in the field of Health and Safety in the workplace.

6. HEALTCARE SERVICES AND RELATED WAITING TIME

6.1 Authorizations and accreditations with the National Health Service

LABORATORY CLINICAL ANALYSIS SERVICES IN ACCREDITATION SCHEME (DCA U00085):

- 17KS URINARY (MG / 24H)	- URINARY ALFAFETOPROTEIN	- AZOTEMIA (UREIC AZOTO)
- 17OH HYDROXCORTICOSTEROIDS	- AMILASEMIA (37th)	- BETA - 2 HEMATIC MICROGLOBULIN - 2 °
- 17OH PROGESTERONE	- AMILASURIA	COLLECTION
- 17OH PROGESTERONE - 2 ° COLLECTION	- ammonia	- DIRECT BILIRUBINEMIA
- AB ANTI-INSULIN	- DELTA ANDROSTENEDIONE 4	- TOTAL BILIRUBINEMIA
- AB ANTI-MICROSOMIALS	- ANDROSTENEDIONE DELTA 4 - 2 ° COLLECTION	- TOTAL BILIRUBINEMIA AND FRACTIONATE
- AB ANTI-PEROXIDASE THYROID (ECL)	- ANGIOTENSIN	- TOTAL BIRYWINEMIA AND FRACTIONATE - 2nd part
- AB ANTI-TIREOGLOBULINA (ECL)	- ANGIOTENSINA - 2 ° COLLECTION	- CA 125 (ECL)
- FOLIC ACID (ECL)	- antistreptolysin	- CA 15-3 (ECL)
- ACTH	- PROTROMBINICAL ACTIVITY + INR	- CA 19-9 (ECL)
- ACTH - 2 ° COLLECTION	- PROTROMBINICAL ACTIVITY + INR 2 ° PR.	- CA 50
- ALDOLASI (37 °)	- PROTROMBINICAL ACTIVITY + INR 3 ° PR.	- serum calcium
- aldosterone	- PROTROMBINICAL ACTIVITY + INR 4 ° PR.	- IONIZED SOCCER
- ALDOSTERONE - 2 ° COLLECTION	- PROTROMBINICAL ACTIVITY + INR 5 ° PR.	- CALCITONIN
- ALDOSTERONE URINARIO	- PROTROMBINICAL ACTIVITY + INR 6 ° PR.	- CALCITONINE - 2 ° COLLECTION
- ALFAFETOPROTEIN (ECL)	- PROTROMBINICAL ACTIVITY + INR 7 ° PR.	- CALCITONINE - 3 ° COLLECTION
- ALFAFETOPROTEIN IN PREGNANCY	- PROTROMBINICAL ACTIVITY + INR 8 ° PR.	- urinary calcium

- AB ANTI-CENTROMERO
- AB ANTI-CITOPLASMA NEUTROF
- AB ANTI-CITOPLASMA NEUTROFILI
- AB ANTI-CUTE
- AB ANTI-DNA
- AB ANTI-DNA DS
- AB ANTI-DNA NATIVE
- AB ANTI-DNA SS
- AB ANTI-ENDOMISIO IGA
- AB ANTI-ENDOMISIO IGG
- AB ANTI-ENDOTELIO
- AB ANTI-PHOSPHOLIPIDS
- AB ANTI-GAD
- AB ANTI-GLIADINA (IGA)
- AB ANTI-GLIADINA (IGG)
- AB ANTI-H. IGA PYLORI
- AB ANTI-HERPES TYPE 1 IGG
- AB ANTI-HERPES TYPE 1/2 IGM
- AB ANTI-INSULAE PANCREATICHE
- AB ANTI-JALURONIDASI
- AB ANTI-LEGIONELLA PNEUMOPHILA
- AB ANTI-LEISHMANIA
- AB ANTI-LEPTOSPIROSI (IG TOTALS)
- AB ANTI-MALARIA
- AB ANTI-MICOPLASMA IGG
- AB ANTI-MICOPLASMA IGM
- AB ANTI-MICOPLASMA PNEUMONIAE IGG
- AB ANTI-MICOPLASMA PNEUMONIAE IGM
- AB ANTI-MIELOPEROSSIDASI IGG
- AB ANTI-MITOCONDRI
- AB ANTI-MORBILLO IGG
- AB ANTI-MORBILLO IGM
- AB ANTI-MUCOSAGASTRICA
- AB ANTI-MUSCLE SPECIFIC KINASIC
- AB ANTI-MUSCOLO LISCIO
- AB ANTI-MUSCLE STRIATO
- AB ANTI-NUCLEO
- AB ANTI-NUCLEO IGM
- AB ANTI-OVAIO
- AB ANTI-PAPOVA VIRUS
- AB ANTI-PAROTITE IGG
- AB ANTI-PAROTITE IGM
- AB ANTI-PARVOVIRUS B19 IGG
- AB ANTI-PARVOVIRUS B19 IGM
- AB ANTI-PERTOSSE IGG
- AB ANTI-PERTOSSE IGM
- AB ANTI-PIASTRINE
- AB ANTI-POLIO
- AB ANTI-PROTEINASI 3 IGG
- AB ANTI-ACETYLCHOLINE RECEPTOR
- AB ANTI-RECEPTOR TSH
- AB ANTI-REO VIRUS
- AB ANTI-RETICOLINE
- AB ANTI-RIBOSOMA
- AB ANTI-RNA PROTEIN
- AB ANTI-ROSOLIA IGG
- AB ANTI-ROSOLIA IGG-IGM
- AB ANTI-ROSOLIA IGM
- AB ANTI-ROTA VIRUS
- AB ANTI-SPERMA (L. SEMINALE)
- AB ANTI-STREPTOCHINASI
- AB ANTI-SURRENE
- AB ANTI-TOXOPLASMA IGA
- AB ANTI-TOXOPLASMA IGG
- AB ANTI-TOXOPLASMA IGG-IGM
- AB ANTI-TRANSGLUTAMINASI IGA
- AB ANTI-TRANSGLUTAMINASI IGG
- AB ANTI-VARICELLO ZOSTER IGG
- AB ANTI-VARICELLO ZOSTER IGM
- AB ANTI-VIRUS INFLUENZA A
- AB ANTI-VIRUS INFLUENZA B
- AB ANTI-VIRUS R. SINCICIAL
- AB SACCHAROMYCES CEREVISIAE IGA
- AB-ANTI-SM (ANTIGENE SMITH)
- ACE
- ACE URINARIO
- BILIAR ACIDS
- ACID 5 - HYDROXINDOLACETIC
- CITRIC ACID - SEMINAL LIQUID
- FETIL-GLIOSILIC ACID
- IPPURIC ACID
- LACTIC ACID
- MANDELIC ACID
- METHYL-HYPURETIC URINE ACID
- OMOVANILIC ACID
- VALPROIC ACID
- VANILMADELIC ACID
- ADENOSINMOFOSFATO-C PLASMATICO
- ADENOSINMOFOSFATO-C URINARY
- AGGLUTININE IN COLD
- PIASTRINICA AGGREGATION
- SPONTANEOUS AGGREGATION
- ALA D
- ALA URINARIO
- albumin
- URINARY ALCOHOL
- blood alcohol
- ALFA ANTITRIPSINA
- SIERIC ALUMINUM
- URINARY ALUMINUM
- AN. MARKER MICROSATELLITI LHO / RER
- GENE K-RAS MUTATION ANALYSIS
- FRAGMENT ANALYSIS
- MUTATION ANALYSIS OF GENE BRCA2
- MUTATION ANALYSIS OF GENE BRCA1
- MUTATION ANALYSIS OF THE GENE MLH1
- MUTATION ANALYSIS OF THE MSH2 GENE
- MUTATION ANALYSIS OF PONCOGENE RET
- SEQUENCE ANALYSIS
- ANALYSIS SEQUENCE GENE FIBROSI CISTI
- ANALYSIS SEQUENCE MSH2 AND / OR MLH1
- ANALYSIS SEQUENCE MUTATION IN RET
- ANDENOVIRUS NELLE FECI (RESEARCH)
- ANEUPLOIDIE ON ABORTIVE MATERIAL
- ANEUPLOIDIE QF - PCR 21 - X-Y
- ANEUPLOIDIE QF - PCR 21 - X-Y - 18 -13
- HPA PLATE ANTIGENE - 1
- ANTI IA2
- ANTIDIURETINA
- EXTRACTABLE NUCLEAR ANTIGEN
- APLOTIPO Y
- APOA1
- APOLIPOPROTEIN B
- haptoglobin
- ARSENICO URINARIO
- THIRD ANTITROMBIN ACTIVITY
- URINARY NITROGEN
- BACILLO DI KOCH (PCR)
- BETA - TALASSEMIA
- BETA - 2 HEMATIC MICROGLOBULIN
- BETA- 2 URINARY MICROGLOBULIN
- BETA HCG FREE
- BICARBONATE
- BORDETELLA PERTUSSIS
- BTA (BLADDER TUMOR ANTIGEN)
- C-1 Q
- C-3
- C-4
- CA 27-29
- CA 72-4 (ECL)
- CADMIUM IN THE BLOOD
- CADMIUM IN THE URINE
- BINDING FE CAPACITY (TIBC)
- Carbamazepine
- carboxyhemoglobin
- FETAL CARIOTYPE ON LIQUID AMNIOT.
- CARIOTYPE ON ABORTIVE MATERIAL
- CARNITINA
- CARNITINE (L. SEMINALE)
- FRACTION CATECOLAMINS
- PLASMATIC CATECOLAMINS
- TOTAL CATECOLAMINS - URINE 24H
- CELIACHIA HLA ASSOCIATION (PCR)
- ceruloplasmin
- quinidine
- CISTATINA C
- CISTINA IN THE URINE
- CITOMEGALOVIRUS (PCR)
- CITRATURIA
- CLAMYDIA (IMMUNOCROMATOGRAPHY)
- CLAMYDIA TRACHOMATIS (PCR)
- CLEARANCE OF OXALATES
- CLEARANCE OF THE URATI
- CLEARANCE OF PHOSPHATES
- CREATININE CLEARANCE
- CLEARANCE DELL'UREA
- CLOSTRIDIUM (COLTURAL)
- DIFFICULT CLOSTRIDIUM
- PLASMA COBALT
- EXTERNAL CHOLESTEROL
- CHOLESTEROL HDL
- CHOLESTEROL LDL
- CHOLESTEROL VLDL
- COLINESTERASI (37 °)
- INTESTINAL MUCOSA IN VITRO CULTURE
- TOTAL COMPLEMENT
- ADDIS ACCOUNT
- coproporphyrins
- TEST COTININA
- CREATINOFOSFOKINASI (CPK)
- creatinuria
- CREATINURIA - 2nd CHAMPION
- CRIOAGGLUTININE
- cryoglobulins
- CHROMIUM IN THE BLOOD
- CHROME IN THE URINE
- CHROMOGRANINE A
- CROSS LAPS URINARS
- CROSS LAPS-TELOPEPTIDE C TERMINAL
- CROSS URINARY LINKS (PMOLI / IMMOLI)
- CUPREMIA
- CUPRURIA
- CYFRA 21 (ECL)
- CYTO-TEST (50 FOOD)
- CYTO-TEST (51 MIX)
- Depakote
- MEDIUM CORPUSCULAR DIAMETER
- EMATIC DICHLOROMETHANE
- URINARY DICHLOROMETHANE
- DI-dimer
- MIOTONIC DYSTROPHY
- DUCHENNE MUSCULAR DYSTROPHY
- FETAL HEMOGLOBIN DOSAGE
- HBA2 DOSAGE
- DRUGS AN URINARY ANFETAMINE
- URINARY BARBITURIC DRUGS
- DRUGS BENZODIAZEPINE URINARIES
- DRUG CANNABINOIDS URINARS
- DRUGS COCAINE URINARY
- DRUGS MDMA URINARIO
- DROGHE METADONE URINARIO
- DRUGS METHANFETAMINE URINARIES
- URINARY OPPIACEI DRUGS
- DRUGS ON KERATIN MATRICE
- DRUGS ON KERATIN MATRICE: BARBITURICI
- DRUGS ON KERATIN MATRICE: ANFETAMINE
- DRUGS ON KERATIN MATRICE: BENZODIAZEPINE
- DRUGS ON KERATIN MATRICE: CANNABINOIDI
- DRUGS ON KERATIN MATRICE: COCAINA
- DRUGS ON KERATIN MATRICE: MDMA
- DRUGS ON KERATIN MATRICE: METADONE
- DRUGS ON KERATIN MATRICE: OPPIACEI
- HEMOGLOBINE ELECTOPHORESIS
- UREYATI PROTEIN ELECTOPHORESIS
- PIASTRINICO EMATOCHITO
- EMOCROMATOSIS 18 MUTATIONS
- EMOCROMATOSIS THREE MUTATIONS
- GLYCOSYLATE HEMOGLOBIN (HBAIC)
- FECAL EOSINOFILI
- EOSINOFILI IN THE URINE
- NASAL SECRET EOSINOFILI
- EPATO QUICK
- EPSTEIN BARR VIRUS - PCR

- CITO EXAM. - AGOASPIRATO
- CITO EXAM. - AGOASPIRATO 2nd CHAMPION
- CITOLOGICAL EXAM - SECRET
- CITOLOGICAL EXAM - SECRET II 2nd CHAMPION
- CITOLOGICAL EXAMINATION - PAYMENT
- CITOLOGICAL EXAMINATION - 2ST CHAMPION VERSION
- THIN CITOLOGICAL EXAM
- ISTOLOGICAL EXAM - 1st CHAMPION
- ASCITICAL LIQUID EXAM
- CEPHALO-RACHIDIANO LIQUID EXAM
- PERITONEAL LIQUID EXAM
- PLEURIC LIQUID EXAM
- SINOVAL LIQUID EXAM
- EXAM LIQUOR
- SECONDARY URETHAL EXAMINATION IN FRSSCO
- ULTRASTRUCTURAL EXAMS MICROSCOPY
- TOTAL EXTRACTIONS
- ETHOSUCCIMIDE
- F.A.G
- F.D.P. URINARY
- FACTOR II ° MUTAZ. GENE PROTROMBINA
- FACTOR V - Y1702C
- V COAGULATIVE FACTOR
- FACTOR V ° - POLYMORFISM H 1299 R
- VID OF LEIDEN FACTOR
- VII COAGULATIVE FACTOR
- FACTOR VIII COAGULATIVO
- PHENYTOIN
- phenobarbital
- URINARY PHENOLS
- PHENOMEMO FALCIFORME
- CISTICAL FIBROSIS (PCR)
- EMATIC FLUOR
- PHOSPHATASIS ACID LIQUID SEMINAL
- PLASMA ALKALINE PHOSPHATASES
- THERMOSTABLE ALKALINE PHOSPHATASES
- PHOSPHOOSUS ISOMERASIS
- PHOSPHOLIPIDS
- FREE TESTOSTERONE
- FREE TESTOSTERONE - 2 ° COLLECTION
- FRUCTOSAMINE
- FRUCTOSE IN THE SEMINAL LIQUID
- FSH (ECL)
- FTA - ABS
- FTA - ABS IGM
- G6PDH
- GENOTYPE X
- GERMI ANAEROBI (COLTURAL RESEARCH)
- glycerylphosphorylcholine
- FRACTIONAL GLYCOSURIA (G / L)
- gonococcal-NEIS. GONORRHOEAE (PCR)
- gonococcal-NEIS. GONORRHOEAE 2 ° (PCR)
- SANGUIGNO GROUP FACTOR RH
- HAEMOPHILUS
- HBDH
- HBV (QUALITATIVE)
- HBV TIPIZATION (PCR)
- HBV-DNA (PCR) (QUALITATIVE)
- HCV (QUALITATIVE)
- HCV TYPIZATION - GENOMIC RESEARCH
- HCV-AB IGM
- HCV-RNA (QUALITATIVE)
- HELICOBACTER P. RICERCA AG SU FECI
- HIV 1 + 2 (ELFA IV GENERATION)
- HIV WESTERN BLOT
- HLA - LINF TYPES HLA (DR + DQ)
- HLA CLASS A GENOMIC TYPOLOGY
- HLA CLASS B GENOMIC TYPOLOGY
- HLA CLASS C GENOMIC TYPOLOGY
- HLA FOR BECHET
- HLA FOR DIABETES TYPE 1
- HLA FOR NARCOLESSIA
- HLA FOR PSORIASIS
- HLA FOR ANCHYLOSING SPONDILITE
- HLA FOR UVEITE
- HPV RNA (PCR)
- HPV TYPIZING (PCR)
- HTLV 1/2
- URINE HYDROXYPIRENE (END OF TURNO)
- HYDROXIPROLINURIA (M. DI ZENDER)
- IMMNOELETTRFORESI
- LYMPHOCYTICAL IMMOBIOPHYTOMISATION
- CIRCULATING IMMUNOCOMPLESSES
- URINARY IMMUNOELECTROPHORESIS
- IMMUNOGLOBULINE - IGG 1
- IMMUNOGLOBULINE - IGG 2
- IMMUNOGLOBULINE - IGG 3
- IMMUNOGLOBULINE - IGG 4
- IMMUNOGLOBULINE A
- IMMUNOGLOBULINE D
- IMMUNOGLOBULINE G
- IMMUNOGLOBULINE G- SOTTOCLASSI
- IMMUNOGLOBULINE N
- IGA SALIVARI IMMUNOGLOBULINE
- IMMUNOSUPPRES. ACIDIC PROTEIN
- EXTERNAL C-1 INACTIVATOR
- INIBINA B
- MICROSATEL INSTABILITY
- FOOD INTOLERANCE (181 FOOD)
- FOOD INTOLERANCE (94 FOOD)
- URINE IODIUM (MCG / L)
- hypochondroplasia
- ISOENZIMA OF THE CREATINCHINASI
- ISOENZIMA PHOSPHATASE ALKALINE
- ISOENZIMI DELL'ANILASI
- JO - 1 (AB - ANTI JO1)
- URINARY LACTOSE
- LDH - ISOENZIMI
- LEUCINOAMINOPEPTIDASI (LAP)
- CD3 / INTRAEPITELIAL LINFOCITES
- LINFOCITI CD3 / INTRAEPITELIALI + ISTOL
- lipasemia
- lipemia
- lipidogram
- SEMINAL LIQUID (EXAM)
- LISTERIA (COLTURAL)
- LISTERIA MONOCYTCA - 4 AG
- LITTEMIA (LT)
- LKM
- ANTI-COAGULANT LUPUS
- MACRODELEZIONI GENE FIBROSI CISTICA
- MAGNESEMIA
- INTRASRITROCITARIAN MAGNESIUM
- URNARY MAGNESIUM
- Manganese
- MANGANESE URINARY
- CHROMOSOME MAP
- MCH (CONTENT HB MEDIO)
- MCHC (CONTENT HB CORP. MEDIA)
- MCV (MIDDLE GLOBULAR VOLUME)
- MELANINE URINARY
- MERCURY
- URINE MERCURY
- methemoglobin
- PLASMA METHANFRYRINE
- URINARY METANEFRINA
- MICOPLASMA HOMINIS (PCR)
- MICOPLASMA (CULTURE RESEARCH)
- MICROALBUMINURIA
- CHROMOSOME MICRODELECTIONS Y
- MILGRAM TOWDER
- MIOGLOBINE SIERICHE
- MONONUCLEOSIS (TEST)
- mucoproteins
- NEFA
- NEISSERIA MENINGITIDIS (COLTURAL)
- FECAL NEUTROFILES
- NICHEL IN THE BLOOD
- NICHEL IN THE URINE
- N-N-DIMETILFORMAMAMIDE
- normetanephine
- NORMOTEST
- NUMBER OF DIBUCAINE
- HOMOCYSTEINE
- URINARY HOMOCYSTEINE
- ONICOMICOSI DIRECT SEARCH
- URINARY OSMOLARITY
- OSSALEMIA
- OSSALURIA
- P.S.A. FREE (ECL)
- P53 WHOLE GENE
- PA - THE POLYMORPHISM GENE PAI - 1
- PAP TEST THIN PREP
- PAPP-A
- ALLELIC PATTERN
- PHADIATOP (CAP SYSTEM)
- blood lead
- LEAD IN THE URINE
- PIRUVED ERITROCITARY CHINASI
- plasminogen
- PLASMODIUM MALARIAE (RESEARCH)
- POLYMORPHISM A1298C (MTHFR)
- POLYMORPHISM A1298C + C677T (MTHFR)
- C677T POLYMORFISM (MTHFR)
- PORFINA URINARIA
- PORFIBILIGENO
- PRIME-TEST (50 FOOD)
- PRIME-TEST (CITOTOSSICO)
- primidone
- procalcitonin
- PROPEPTIDE NATRIURETICO BRAIN
- PROTEIN C (COAGULATIVE)
- PROTEIN S (COAGULATIVE)
- PROTEIN C.R. (Quantitative)
- CATIONIC PROTEIN OF THE EOSINOFILI
- PROTEIN P16
- URINARY PROTEINS
- URINARY PROTEINS - 2nd sample
- PROTEINURIA OF BENCE-JONES
- CONCENTRATION TEST
- DILUTION TEST
- HEMOGENIC TESTS
- PTT
- QUIZIENTE DI STEINIZ
- R.P.R. (RAPID PLASMA REAGIN)
- REPORT CAU (++) / CREATININURIA
- X LINKED CONSUMPTION REPORT
- Y LINKED CONSUMPTION REPORT
- GHEDINI REACTION - WEINBERG
- HANGER REACTION
- KUNKEL REACTION
- WEIL-FELIX REACTION
- WUNDERLJ REACTION
- TRANSFERRIN SOLUBLE RECEPTOR
- ESTROGENIC RECEPTORS - PREGESTINICAL
- PROTEIN C RESISTANCE ACTIVATED
- RETRACTION OF COAGULO
- ISTOL / CITOL / AGOC / EXTERNAL REVISION
- RNP (AB ANTI RIBONUCLEOPROTEINE)
- ROSETTE E
- ROTA VIRUS IN THE FECI (RESEARCH)
- RUBELLA VIRUS (PCR) GENOME RESEARCH
- S100 (ECL)
- SALICYLATE
- SATURATION OF THE TRANSFERRIN
- ARNETH SCHEME
- SCOTH TEST
- SCOTH TEST - 2nd CHAMPION
- SCOTH TEST - 3rd CHAMPION
- SEROTONIN (URINE 24H)
- HEMATIC SEROTONINE
- SHBG
- SHIGELLA (COLTURAL IN THE FECI)
- SIDERURIA
- SM (AB-ANTI SM)
- STREPTO M-TEST
- STREPTOZYME TEST
- SWIM - UP
- T.P.H.A.
- T3 (ECL)
- T3 UPTAKE

- | | | |
|------------------------------|----------------------------------|--------------------------------------|
| - T4 (ECL) | - URINARY TIOCIANATES | - TROMBOFILIA 6 GENETIC FACTORS |
| - TAF | - TISSUTAL LYMPHOCYTIC TYPE | - troponin |
| - TCA (TRICLOACETIC ACID) | - LINFOPROLIFERATIVE TYPE | - UREAPLASMA UREALITICUM (PCR) |
| - TCE (TETRACLOROETILENE) | - EPITELIAL NEOPLASIA TYPOLOGY | - URICURIA |
| - TELOPEPTIDE - URINE | - TOXOPLASMA GONDII (PCR) | - uroporphyrins |
| - HOWELL TIME | - LIUBLJANA | - V.D.R.L. |
| - XILOSIO TESTS | - CARBIDRATED TRANSFERRIN | - VARICELLA ZOSTER (PCR) |
| - ROSOLIA AVIDITY TEST (IGG) | - TRANSFERRINA INSATURA | - VITAMIN D3 |
| - PREGNANCY TEST | - PALLIDUM TREPONEMA | - VITAMIN E |
| - NORDIN TESTS | - TRICHOMONAS LIQUID SEMINAL | - MEDIUM-PLATE VOLUME |
| - SIA TEST | - TRICHOMONAS IN THE URINE | - XILOSEMIA |
| - SINGER-PLATZ TEST | - TRICHOMONAS SECRETO CERVICALE | - YERSINIA 2 ° CAMP. (COLTURAL FECI) |
| - ECHINOCOCCO TEST | - TRICHOMONAS SECRETO PROSTATICO | - YERSINIA 3rd CAMP. (COLTURAL FECI) |
| - FOOD GENETIC TEST | - TRICHOMONAS SECRETO URETRALE | - ZINC |
| - GENETIC TEST FOR ALOPECIA | - TRI-TEST | - ZINCO URINARIO |
| - QUICK TEST FOR SBEA | - TROMBOFILIA 5 GENETIC FACTORS | - zinc protoporphyrin |

OUTPATIENT SPECIALIST MEDICINE SERVICES (PRIVATE SCHEME):

- | | |
|-------------------------------------|------------------------------|
| - SOFT TISSUE ECOGRAPHY | - HOLTER CARDIACO |
| - TRANSVAGINAL ECOGRAPHY | - GYNECOLOGICAL VISIT P |
| - SUPERIOR ABDOMINAL ECOGRAPHY | - ENDOCRINOLOGICAL VISIT |
| - ABDOMINAL ECOGRAPHY SUP. AND INF. | - UROLOGICAL VISIT |
| - ECOCOLOR DOPPLER | - ANGIOLOGICAL VISIT |
| - ECOCARDIO COLOR DOPPLER | - DERMATOLOGICAL EXAMINATION |
| - HOLTER PRESSORIO | |

DIAGNOSTICS FOR IMAGES SERVICES (PRIVATE SCHEME):

- | | |
|---|--|
| - RX HIP | - DIRECT HEPATIC RX |
| - RX LOWER-UPPER DENTAL ARCADE | - RX FISTOLOGRAFIA |
| - RX BASIN | - RX GALATTOGRAPHY |
| - RX DISCENDENT CISTOGRAFIA | - RX ELBOW - AVAMBRACCIO |
| - RX SIMPLICE OPAQUE CLAY - DOUBLE CONTRAST | - RX FEMORE - LEG - KNEE |
| - RX CERVICAL COLUMN | - RX SHOULDER - UPPER ARTS |
| - RX TORACICA COLONNA (DORSALE) | - RX WRIST - HAND |
| - RX COLANGIOGRAPHY | - RX PIEDE - ANKLE |
| - RX LOMB-SACRAL COLUMN | - RX AXIAL RX (3 PROJECTIONS) |
| - RX RACHIDE IN TOTO | - RX TISSUTI MOLLI DEL NECK |
| - RX COLUMN IN TOTO UNDER LOAD | - RX MAMMOGRAPHY (BILATERAL) |
| - RX CRANIO (3 PROJECTIONS) | - RX MAMMOGRAPHY (MONOLATERAL) |
| - RX OTHER BONE OF THE FACE | - RX OBLIQUE PROJECTIONS IN FLESSO EXTENSION |
| - RX EMPTY TO EMPTY | - RX MORPHOMETRY VERTEBRALE |
| - RX INTESTINAL TRANSIT | - RX TELECRANIO |
| - RX DIGERENT COMPLETE | - RX ORTOPANORAMICA |
| - RX DETERMINATION OF PELVIC DIAMETERS | - RX DENTAL ATM STRATIGRAPHY |
| - EMMANDIBLE RX | - RX MONOLATERAL ATM STRATEGRAPHY |
| - RX ENDORALE | - RX STRATIGRAPHY ARCATE DENTARIES |
| - RX ESOFAGO | |

→ The costs of all health services are shown in the Tariff list, which can be requested at Front office.

6.2 Performance and waiting times

CLINICAL LABORATORY ANALYSIS

Technical Director: Dr. Diana Grassi:

No reservation is required. Each user, with the request of his Doctor, can contact directly at the Reception Office.

Blood samples are taken without a reservation going from 7.00 to 11.00, every day including Saturday, directly at the reception office of our structure.

Benefits provided and related waiting times for the report:

- CLINICAL CHEMISTRY, COAGULATION AND HEMATOLOGY (convention with the NHS): possibility of withdrawal during the day;
- ORMONOLOGY (thyroid, fertility, tumor markers, hepatitis B markers) (convention with the NHS): 2 days;
- IMMUNOLOGY (TORCH, AIDS, HCVAB) (convention with the NHS): 3 days;

- ALLERGOLOGY (agreement with the NHS): 5 days;
- RIA ANALYSIS (performed at the external "service" laboratory) (agreement with the NHS): max 10 days;
- MICROBIOLOGY AND PARASSITOLOGY (convention with the NHS): according to the culture times;
- MOLECULAR BIOLOGY (viral typing, chlamydia, gonococum, etc.) (private regime): 8 days;
- GENETIC MEDICINE (chromosomal map, thrombotic factors, cystic fibrosis) (private regime): 20 days;
- CITO-ISTO PATHOLOGY (under the agreement with the NHS the PAP-TEST, in a private regime the other services): 15 days.

IMAGE DIAGNOSTICS

Head: Dr. Valentina Pulcinelli

Delivered services and related waiting times:

- GENERAL RADIOLOGY: Images available after 10 minutes with the possibility of delivery on digital media, Waiting list for bookings: 1 max. 7 days. Report withdrawal: within 4 working days.
- MAMMOGRAPHY (low dose): Waiting list for reservations: 1 max. 7 days. Report withdrawal: 4 working days.
- ORTOPANORAMICA: Images available after 10 minutes with the possibility of delivery on digital media, Waiting list for bookings: 1 max. 7 days. Report withdrawal: 4 working days.

OUTPATIENT SPECIALISTIC MEDICINE

Healt Director: Dr. Tommaso Tombesi

Reservation times per booking: min. 1, max. 5 working days.

Where required, the report is normally delivered at the end of the service. Any changes in delivery times are communicated to the Patient by the person responsible for the service.

Outpatient specialist medical services are provided, including:

- ANGIOLOGY
- CARDIOLOGY
- HEMATOLOGY
- ENDOCRINOLOGIA
- GASTROENTEROLOGIA
- GERIATRICS
- GINECOLOGY
- SPORT MEDICINE
- INTERNAL MEDICINE
- NEUROLOGY
- OPHTHALMOLOGY
- ORTHOPEDICS AND TRAUMATOLOGY
- PNEUMOLOGY
- REUMATOLOGIA

The Front Office is available to users and patients for further information on services provided under private or convention agreements with the NHS or private organizations, on the costs and on the specialist reference personnel.

7. LOCATION AND ENTRIES

U.S.I. AXA-Casalpalocco is located at Roma in via Eschilo n. 191-193 (AXA-Casalpalocco) and is also accessible from via Cristoforo Colombo, Km. 20,200.

The clinic can be easily reached via the railway line between Rome and Ostia (Acilia station) and the ATAC / COTRAL buses between Rome and Ostia.



WEB SITE: www.usi.it

E-MAIL: info@usi.it

PHONES:

- Single U.S.I. phone number for acceptances and bookings: **06 32868.1**
- Secretariat acceptances and bookings (front office): 06 32868.41
- Healt Direction: 06 32868.41
- Fax: 06 50917367

8. OPENING

OPENING	SAMPLING	REPORT WITHDRAW
Monday-Friday: 07.00 a.m. 07.00 p.m. Saturday: 07.00 a.m. - 01.00 p.m.	Monday-Saturday: 07.00 a.m. - 11.00 a.m.	Monday - Friday: 11.00 a.m. - 07.00 p.m. Saturday 11.00 a.m. – 01.00 p.m.
